





# CAREERS OPPORTUNITIES IN industrial AND ORGANISATIONAL PSYCHOLOGY



Government of India, Ministry of Labour and Employment, Directorate General of Employment, National Institute of Career Service, Noida, Delhi - NCR

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## **Career Opportunities in Industrial and Organisational Psychology**

#### **INTRODUCTION**

Industrial or Organisational Psychology, also known as I/O Psychology, is a branch of psychology that deals with the study of human behaviour in the workplace. It focuses on improving the working conditions of employees and enhancing the efficiency of an organisation by conducting research, developing interventions and providing consulting services. In India, the scope of I/O Psychology is rapidly expanding as more and more organisations are realising the importance of employee wellbeing and organisational effectiveness. With the rise of start-ups and the increasing emphasis on work-life balance, there is a growing demand for I/O Psychologists who can help organisations achieve their goals while taking care of their employees' mental health.

In the Fourth Industrial Revolution, STARA (Smart Technology, Artificial Intelligence, Robotics and Algorithms) is predicted to replace one-third of the jobs that currently exist. By 2025, this shift in labour division between humans and machines may displace around 85 million jobs while creating approximately 97 million new roles that will be more suitable for the new labour division. Due to these trends, industrial psychologists are gaining importance in the work-place, playing a crucial role in strategic and operational human resources practices, as well as in understanding people's behaviour dynamics (individual, group and organisations) and the development of assessment and intervention design. The role of industrial psychologists' strategic intelligence is indispensable for achieving organisational success.

## **SCOPE IN I/O PSYCHOLOGY**

Industrial or Organisational Psychology is a field of Psychology that focuses on the workplace and the people within it. The scope of this field is broad and includes various areas such as employee selection, training, performance evaluation, job analysis and more. Pursuing a career in Industrial or Organisational Psychology offers a diverse range of opportunities. This field is in high demand and one can choose from various career paths, including human resources, management consulting, research and development or even academia.

Industrial Psychology combines elements of Psychology, sociology, business management, employment law and statistics. It focuses on understanding human behaviour in the workplace and how people can be motivated to work together to achieve common goals. It encompasses a wide range of areas, including employee selection and assessment, training and development, leadership and management, work motivation and organisational culture. Industrial and Organisational Psychology is all about understanding how people behave in the workplace and how to optimise their performance and overall satisfaction. It involves studying various aspects of work, such as job design, employee attitudes and behaviours, work-life balance and organisational structure. Using scientific methods, I/O Psychologists provide evidence-based solutions that benefit both employees and organisations.

#### **COMPETENCE REQUIREMENTS**

Industrial and Organisational Psychologists require a strong foundation in psychology. They need a comprehensive understanding of psychological theory and how human behaviour works. They must also have a good grip on social and cultural issues and teamwork skills. Critical thinking is an essential skill for them and they should use logic and reasoning to identify the strengths and weaknesses of employers and employees.

Emotional Intelligence and the ability to respond compassionately to people with diverse personalities are traits that Industrial and Organisational Psychologists should have. They must gather and review data and communicate effectively with both employers and employees. In addition, they should understand how different personality types work together and evaluate human behaviour.

Since I/O Psychologists handle sensitive information and people's well-being, they must follow ethical guidelines, maintain confidentiality and uphold integrity. The field of Industrial and Organisational Psychology is continually evolving, so professionals in this field must be committed to lifelong learning and professional development to stay up-to-date with the latest research and best practices.

| Post                      | Job Description                                 | Qualification        | Expected    |
|---------------------------|---|----------------------|-------------|
|                           |   |                      | Salary      |
|                           |   |                      | Annually    |
| Human                     | I/O Psycholo <mark>gists with a focus</mark> on | MBA/MA               | 12-16 Lakhs |
| Resources                 | human resources are responsible for             | /Ph. D               |             |
| Specialist:               | managing employee recruitment,                  | (Psychology)         |             |
|                           | selection and retention processes. They         |                      |             |
|                           | also play a crucial role in designing           |                      |             |
|                           | and implementing training and                   |                      |             |
|                           | development programmes.                         |                      |             |
| Organ <mark>isatio</mark> | These professionals work with                   | MBA/MA               | 6-10 Lakhs  |
| nal                       | organisations to identify areas for             | (Psychology)         |             |
| Deve <mark>lopme</mark>   | improvement and develop strategies to           | with                 |             |
| nt                        | enhance organisational effectiveness.           | <b>Specializatio</b> |             |
| Consultant:               | They may guide leadership                       | n in I/o             | /           |
|                           | development, change management                  |                      |             |
|                           | and team building                               |                      |             |

### **JOBS IN I/O PSYCHOLOGY**

| Г |  |   |                                       |                          |
|---|--|---|---------------------------------------|--------------------------|
|   | Trainer:   | As a trainer, you will be responsible for   | MA(Psy)/                              | 5 Lakhs                  |
|   |  | conveying knowledge and skills to   | MBA                                   |                          |
|   |  | employees, including new hires. You   |                                       |                          |
|   |  | may also be called upon to motivate   |                                       |                          |
|   |  | employees during stressful times or   |                                       |                          |
|   |  | when the company is undergoing  |                                       |                          |
|   | -  | changes.  |                                       |                          |
|   | Specialists in   | These professionals work closely with   | MBA/MA                                | 6-8 Lakhs                |
|   | Talent   | management to identify the  | (Psychology)                          |                          |
|   | Management   | knowledge, skills and experience  | with                                  |                          |
|   | :  | required for employees to excel in  | Specialization                        |                          |
|   |  | leadership positions.   | in I/o                                |                          |
|   | Behaviour  | This role involves analysing and  | MA(Psy)/                              | 5-10 Lakhs               |
|   | Analyst:   | assessing behaviour, identifying factors  | MBA                                   |                          |
|   |  | that affect it and making changes to  |                                       |                          |
|   |  | improve it. Behaviour analysts may  |                                       |                          |
|   |  | also research consumer trends and   |                                       |                          |
|   |  | provide recommendations to improve  |                                       | 1                        |
|   |  | consumer decisions  |                                       |                          |
| ſ | Human  | This role focus <mark>es on talent se</mark> lection,   | MBA/MA                                | 4-10 Lakhs               |
|   | Resource   | performance management and  | (Psychology)                          |                          |
|   | Manager:   | workplace diversity. HR Managers are  | with                                  |                          |
|   |  | responsible for recruiting and retaining  | Specialization                        |                          |
|   |  | employees.  | in I/o                                |                          |
| 1 |  |   |                                       |                          |
| Ī | Research   | Research Analysts work closely with   | MA(Psy)                               | 5-10 Lakhs               |
|   | Analyst:   | project teams to organise research  |                                       |                          |
|   |  | projects, analyse data and provide  |                                       |                          |
|   |  | recommendations based on their  |                                       |                          |
|   |  | findings.   |                                       |                          |
|   |  |   |                                       |                          |
|   | Workplace  | With a focus on promoting diversity   | Master in                             | 5-10 Lakhs               |
|   | Workplace<br>Diversity   |   | Master in<br><mark>Psych</mark> ology | 5-10 Lakhs               |
|   | -  | With a focus on promoting diversity   |                                       | 5-10 Lakhs               |
|   | Diversity  | With a focus on promoting diversity<br>and inclusion in the work-place, these   |                                       | 5-10 Lakhs               |
|   | Diversity<br>and   | With a focus on promoting diversity<br>and inclusion in the work-place, these<br>professionals help organisations create  |                                       | 5-10 Lakhs               |
|   | Diversity<br>and<br>Inclusion  | With a focus on promoting diversity<br>and inclusion in the work-place, these<br>professionals help organisations create<br>inclusive policies and practices. They  |                                       | 5-10 Lakhs               |
|   | Diversity<br>and<br>Inclusion  | With a focus on promoting diversity<br>and inclusion in the work-place, these<br>professionals help organisations create<br>inclusive policies and practices. They<br>may conduct diversity training,<br>develop diversity initiatives and  |                                       | 5-10 Lakhs               |
|   | Diversity<br>and<br>Inclusion  | With a focus on promoting diversity<br>and inclusion in the work-place, these<br>professionals help organisations create<br>inclusive policies and practices. They<br>may conduct diversity training,   |                                       | 5-10 Lakhs               |
|   | Diversity<br>and<br>Inclusion  | With a focus on promoting diversity<br>and inclusion in the work-place, these<br>professionals help organisations create<br>inclusive policies and practices. They<br>may conduct diversity training,<br>develop diversity initiatives and<br>ensure equal opportunities for all  |                                       | 5-10 Lakhs<br>5-12 Lakhs |
|   | Diversity<br>and<br>Inclusion<br>Specialist:                           | With a focus on promoting diversity<br>and inclusion in the work-place, these<br>professionals help organisations create<br>inclusive policies and practices. They<br>may conduct diversity training,<br>develop diversity initiatives and<br>ensure equal opportunities for all<br>employees.  | Psychology                            |                          |
|   | Diversity<br>and<br>Inclusion<br>Specialist:<br>Employee               | With a focus on promoting diversity<br>and inclusion in the work-place, these<br>professionals help organisations create<br>inclusive policies and practices. They<br>may conduct diversity training,<br>develop diversity initiatives and<br>ensure equal opportunities for all<br>employees.<br>These professionals focus on enhancing  | Psychology<br>Master in               |                          |
|   | Diversity<br>and<br>Inclusion<br>Specialist:<br>Employee<br>Engagement | With a focus on promoting diversity<br>and inclusion in the work-place, these<br>professionals help organisations create<br>inclusive policies and practices. They<br>may conduct diversity training,<br>develop diversity initiatives and<br>ensure equal opportunities for all<br>employees.<br>These professionals focus on enhancing<br>employee satisfaction, motivation and   | Psychology<br>Master in               |                          |
|   | Diversity<br>and<br>Inclusion<br>Specialist:<br>Employee<br>Engagement | With a focus on promoting diversity<br>and inclusion in the work-place, these<br>professionals help organisations create<br>inclusive policies and practices. They<br>may conduct diversity training,<br>develop diversity initiatives and<br>ensure equal opportunities for all<br>employees.<br>These professionals focus on enhancing<br>employee satisfaction, motivation and<br>commitment to the organisation. They | Psychology<br>Master in               |                          |

# **COURSES IN DEMAND**

| University NameCourse NameDuratioEligibilityIndian Institute of<br>Technology (IIT)M.Sc. in Industrial<br>and2 yearsBachelor's deg<br>in Psychology<br>related fieldKharagpurOrganizational<br>(I/O) Psychology2 yearsBachelor's deg<br>in Psychology<br>related fieldUniversity of DelhiM.A./M.Sc. in<br>Applied<br>Psychology I/O<br>Psychology2 yearsBachelor's deg<br>in Psychology<br>related fieldIndian Institute of<br>Technology (IIT)<br>RoorkeeM.Sc. in I/O<br>Psychology2 yearsBachelor's deg<br>in Psychology<br>related fieldBanaras Hindu<br>UniversityM.A. in I/O<br>Psychology2 yearsBachelor's deg<br>in Psychology<br>related fieldAligarh Muslim<br>UniversityM.A. in I/O<br>Psychology2 yearsBachelor's deg<br>in Psychology<br>related fieldIGNOU<br>UniversityM.A. in I/O<br>Psychology2 yearsBachelor's deg<br>in Psychology<br>related fieldBharathiar<br>UniversityM.Sc. in I/O<br>Psychology2 yearsBachelor's deg<br>in Psychology<br>related fieldIGNOUM.A. in I/O<br>Psychology2 yearsBachelor's deg<br>in Psychology<br>related fieldBharathiar<br>UniversityM.Sc. in I/O<br>Psychology2 yearsBachelor's deg<br>in Psychology<br>related fieldIGNOUM.A. in I/O<br>Psychology2 yearsBachelor's deg<br>in Psychology<br>related fieldIGNOUM.Sc. in I/O<br>Psychology2 yearsBachelor's deg<br>in Psychology<br>related fieldIdentificationM.Sc. in I/O<br>Psychology2 yearsBachelor's deg<br>in | gree <u>IIT Kharagpur</u><br>or <u>University of</u><br>d <u>Delhi</u><br>gree <u>IIT Roorkee</u> |
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| Indian Institute of<br>Technology (IIT)<br>KharagpurM.Sc. in Industrial<br>and2 years<br>yearsBachelor's deg<br>in Psychology<br>related fieldUniversity of Delhi<br>(I/O) Psychology I/O<br>Psychology I/O<br>Psychology I/O<br>  | gree <u>University of</u><br>d <u>Delhi</u><br>gree <u>IIT Roorkee</u>                            |
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| University Psychology or related fie   | ld <u>University</u>  |
| Amity University M.A. in I/O 2 years BA in Psychol   | ogy <u>Amity</u>  |
| Psychology or related fie  | eld <u>University</u>   |
| Symbiosis M.Sc. in Industrial 2 years BA in Psychol  | ogy <u>Symbiosis</u>  |
| International and or related fie   |   |
| University Organizational  | University  |
| Psychology   |   |
| Christ University M.Sc. in I/O 2 years BA in Psychology  |   |
| Psychology or related fie  | ogy <u>Christ</u>   |

### **REWARDS AND CHALLENGES**

Career in I/O Psychology are fulfilling, rewarding and also challenging. Working with individuals in an organisations addressing to complex issues requires patience, empathy and strong problem-solving skills. The rewards of a career in I/O Psychology far outweigh the challenges. This field offers the opportunity to make a positive impact in the lives of individuals and organisations, constant learning and growth and the satisfaction of seeing the tangible results of one's work environment

NOTE: For detailed information relevant Websites may be searched by referring the name of Institute or platform in the search.

SOURCES: Employment News and relevant Websites.



## HOW TO VISIT NICS, NOIDA



## **TO CONTACT**

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