

**GOVERNMENT OF INDIA
MINISTRY OF LABOUR AND EMPLOYMENT
RAJYA SABHA
UNSTARRED QUESTION NO.2176
TO BE ANSWERED ON 07TH AUGUST, 2025**

NCS PORTAL

2176. SHRI PRAMOD TIWARI:

Will the Minister of LABOUR AND EMPLOYMENT be pleased to state:

- (a) whether Government and Swiggy Platform signed a Memorandum of Understanding (MoU)**
- (b) if so, the salient points of the MoU; and**
- (c) the steps taken for making National Career Service (NCS) a non-stop solution for improving employment across sectors, skilling and counselling?**

ANSWER

**MINISTER OF STATE FOR LABOUR AND EMPLOYMENT
(SUSHRI SHOBHA KARANDLAJE)**

(a) The Ministry of Labour & Employment has signed a Memorandum of Understanding (MoU) with Swiggy, leading food delivery and logistics company, which strengthens the employment linkages in the gig and logistics sector through the National Career Service (NCS) portal.

(b) Under this MoU, Swiggy will integrate its gig and logistic job opportunities—including delivery and support roles—onto the NCS portal.

This collaboration provides jobseekers with visibility and access to employment opportunities and Swiggy an access to a diverse skilled and job-ready talent pool.

(c) National Career Service (NCS) Portal is a one-stop solution for providing career related services including information on jobs from private and government sectors, information on online & offline job fairs, job search & matching, career counselling, vocational guidance, information on skill development courses, employability enhancement programmes etc. through a digital platform [www.ncs.gov.in].

Further, there is a module on NCS Portal which facilitates the approved career counsellors to provide online/offline career counselling and vocational guidance services to the registered users.

NCS portal is integrated with Skill India Digital Hub (SIDH) that is specially designed and developed to skill, reskill and upskill individuals through an online training platform for jobs and entrepreneurial opportunities. The integration of NCS Portal with SIDH has paved the way for the skilled jobseekers (employed/unemployed) on SIDH to avail the benefits of NCS Portal and the jobseekers (employed/unemployed) to avail the skilling services offered by SIDH.
