

**GOVERNMENT OF INDIA
MINISTRY OF LABOUR AND EMPLOYMENT
LOK SABHA
STARRED QUESTION NO.*219
TO BE ANSWERED ON 04TH AUGUST, 2025**

MoU WITH SWIGGY

***219. SHRI PARBHUBHAI NAGARBHAI VASAVA:
SHRI KALI CHARAN SINGH:**

Will the Minister of LABOUR AND EMPLOYMENT be pleased to state:

- (a) the details of the major objectives of the Memorandum of Understanding (MoU) signed between the Government and Swiggy;**
- (b) the manner in which the National Career Service (NCS) portal is proposed to be utilised under the said MoU; and**
- (c) the manner in which the said MoU is likely to enhance the access of youth and contractual/gig workers to employment linkages in the gig and linkages sector ?**

ANSWER

**MINISTER OF LABOUR AND EMPLOYMENT
(DR. MANSUKH MANDAVIYA)**

(a) to (c): A Statement is laid on the Table of the House.

STATEMENT REFERRED TO IN REPLY TO LOK SABHA STARRED QUESTION NO.*219 DUE FOR REPLY ON 04.08.2025 BY SHRI PARBHUBHAI NAGARBHAI VASAVA, SHRI KALI CHARAN SINGH REGARDING “MoU WITH SWIGGY”

(a): National Career Service (NCS) Portal is a one-stop solution for providing career related services including information on jobs from private and government sectors, information on online & offline job fairs, job search & matching, career counselling, vocational guidance, information on skill development courses, employability enhancement programmes etc. through a digital platform [www.ncs.gov.in].

(b): The Ministry of Labour & Employment has signed a Memorandum of Understanding (MoU) with Swiggy, leading food delivery and Logistics Company, marking a significant step toward strengthening employment linkages in the gig and logistics sector through the National Career Service (NCS) portal.

This collaboration represents a win-win model, while Swiggy will gain access to a diverse, skilled, and job-ready talent pool, lakhs of job seekers across the country will benefit from enhanced visibility and access to employment opportunities.

(c): Under this MoU, Swiggy will integrate its gig and logistic opportunities—including delivery and support roles—onto the NCS portal. This real-time integration will enhance visibility of jobs for NCS users, who will benefit from timely and verified work opportunities.
